



Smart Security System FAQ

◆ Trouble Shooting

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1. **What is the difference between Smart Skimmer Security and Smart Level Security?**

Smart Skimmer Security is specially designed for protein skimmers. It will power on the protein skimmer after 2 minutes when it is plugged in to prevent protein skimmer overflowing after power outage. While Smart Level Security will power on the device after 10 seconds when it is plugged in and can be used for detection of high or low level. We recommend you choose the product according to the device you will use with.

2. **Why does the Smart Skimmer Security not turn on the protein skimmer after plugging in the power cord?**

Smart Skimmer Security has auto time delay function for equipment power-on and sensor detection to prevent false alarms after power outage. It will turn on the protein skimmer and start detection in 2 minutes after plugged in.

3. **Can Smart Skimmer/Temp/Level Security reset itself automatically after the problem is solved?**

- Smart Skimmer Security will reset itself automatically after the problem is solved.
- Smart Temp/Level Security will not reset itself automatically after the problem is solved because it has to inform users there is or was a problem. Please unplug and plug it back in after the problem is solved.

4. **Why does the Smart Skimmer/Temp/Level Security beep and blink blue after the problem was solved and unplugged and plugged in?**

- Smart Security Systems will NOT power on the equipment to prevent false alarm due to power outages.
- Smart Skimmer Security: It will beep for 5 seconds and blink blue for 2 minutes after plugged in, and then it will power on the skimmer and start detection.
- Smart Temp/Level Security: It will beep for 5 seconds and blink blue for 10 seconds after plugged in, and then it will power on the equipment and start detection.